

KEEPING GEORGIA COMMUNITIES CONNECTED AND SAFE



For nearly 150 years, AT&T's work in Georgia has centered on helping people make critical connections. Today, that commitment includes continued investment in modern communications networks and innovative public safety solutions that communities rely on every day.

From 2021 through 2025, AT&T invested more than \$18.2 billion in its Georgia network infrastructure. Those investments are expanding access to next-generation technologies that keep Georgia families, businesses, and first responders connected.

AT&T is also proud to support the public safety community through FirstNet®, Built with AT&T, the first and only nationwide wireless communications platform built with and for America's first responders. FirstNet delivers dedicated, always-on connectivity designed to support first responders and other public safety personnel during daily operations, severe weather, large-scale emergencies, and planned events.

Working closely with the public safety community has given us a firsthand view of how essential dependable connectivity is to emergency response. As first responders use modern connectivity solutions, the 911 systems that connect people with emergency assistance must also evolve to keep pace with the way people communicate today.

What is Next Generation 911?

Much of the nation's legacy 911 infrastructure was designed in the late 1960s for landline telephones and voice calls. Today, more than 80 percent of 911 calls originate from wireless devices, while people increasingly communicate through text messages and video calls.

Next Generation 911, commonly known as NG911, modernizes the technology used to receive, route, and share emergency communications. It supports voice calls, text messages, photos, and video – better reflecting how Georgians use technology today.

NG911 strengthens the reliability, resiliency, and interoperability of Georgia's emergency communications system. Key benefits include the ability to:

- Route 911 communications more accurately and efficiently, including when a 911 center is impaired;
- Support text, photos, and video as additional ways to reach emergency assistance;



- Provide improved location information using digital technologies designed for mobile devices rather than landlines tied to fixed addresses;
- Improve interoperability among local, regional and state response agencies through enhanced sharing of information and situational awareness; and
- Enhance cybersecurity protections and network redundancy.

What Comes Next for Georgia?

On November 3, Georgians will consider Amendment 3 in the constitutional amendments section of the ballot. Amendment 3 would authorize the General Assembly to dedicate **existing** revenues to a Next Generation 911 Fund. The fund would be used exclusively to modernize, maintain, and operate emergency 911 systems statewide.

Importantly, this initiative would not create a new fee. Instead, it would direct existing 911 revenue to the proposed statewide fund, establishing a long-term structure to support Georgia's transition to NG911 and the continued operation of the state's 911 system.

Georgia policymakers took an important step in 2025 by passing legislation that established a framework for statewide NG911 implementation. The proposed constitutional amendment would complement that work by creating a dedicated funding structure aligned with the state's modernization efforts.

Reliable public safety communications are essential to every community. Like other critical technologies, Georgia's 911 system must evolve to reflect how people communicate and how first responders operate.

NG911 will provide lifesaving capabilities while building a foundation for faster, more resilient emergency communications across Georgia's counties for years to come.