



KEEPING GEORGIA FIRST RESPONDERS CONNECTED

At AT&T, we have been connecting Georgia communities for more than 146 years, supporting how people communicate and access opportunity, while advancing the technology that keeps communities safe.

Delivering reliable connectivity takes sustained investment. In Georgia, from 2020 to 2024 alone, we invested more than \$16.9 billion in our network infrastructure to connect more Georgians to greater possibilities. These investments have expanded AT&T Fiber to more than 2 million homes and small businesses in more than 155 Georgia communities and AT&T 5G coverage to 95% of Georgians.

Whether it's a call to a loved one, the fiber powering a business relocation to Georgia, or the lifeline first responders depend on in an emergency, reliable connectivity is our priority, especially in moments that matter the most.

AT&T is proud to support public safety through FirstNet®, Built with AT&T, the first and only nationwide wireless communications platform built with and for America's first responders. Backed by Congress, FirstNet delivers dedicated, always-on connectivity. In emergencies, every second counts, and FirstNet helps first responders communicate clearly, coordinate effectively and keep themselves and our communities safe.

FirstNet is purpose-built for emergency response and fuels connectivity before, during and after natural disasters, local emergency situations and planned large-scale events. Today, there is no major event – planned or unplanned – where FirstNet does not play a critical role.

Georgia is home to one of AT&T's five Network Disaster Recovery (NDR) warehouses in the United States – housing equipment used to restore connectivity during natural disasters and resources that support FirstNet emergency response.

One of the most differentiating features of FirstNet is the fleet of deployable assets that are available 24/7 to public safety at no additional cost to public safety. We have a dedicated fleet of 190+ portable assets, including SatCOLTs (Satellite Cells on Light Trucks), amphibious vehicles, robotic dogs, CRDs (Compact Rapid Deployables), Flying COWs (Cells on Wings) and even ROG the Dog, our team of FirstNet therapy dogs that provide mental health and wellness support to those affected by disaster as well as to first responders. These assets are available to enhance connectivity during natural disasters, local emergency situations or planned events.



While strong networks support public safety responding to emergencies, the first test of any emergency system is what happens when someone contacts 911.

Reliable 911 systems are essential to the safety of every community. And like any other critical technology, 911 must evolve to keep pace with how people communicate today.

AT&T has been an integral part of 911 from the beginning. In 1967, AT&T met with the Federal Communications Commission (FCC) to establish a universal emergency number. A year later, we introduced the number still in use today: 911. In the 1980s, technology improved caller location accuracy, and in the 1990s and 2000s, wireless and Voice over Internet Protocol (VoIP) were incorporated to support modern communications.

Today, more than 80% of 911 calls are made from a wireless device. People communicate through text, video, apps, and social platforms every day. In a crisis, they should be able to reach public safety and share critical information in the ways they already communicate.

Next Generation 911 (NG911) is upgraded telecommunications infrastructure consisting of innovative technology and software designed to help 911 Centers and other public safety organizations enhance their emergency response services.

NG911 delivers greater reliability and functionality by:

- Helping emergency calls be answered faster.
- Giving callers multiple ways to reach emergency assistance, including allowing text, photo, and video communications to give modern communications options to those in emergencies when voice communication is not possible.
- Improving 911 system resiliency by allowing 911 Centers to work together in a crisis.
- Supporting faster communications by reducing call processing and routing delays, helping first responders make better-informed decisions faster.
- Rerouting calls to other functioning centers if a 911 Center is impaired for any reason, ensuring first responders are dispatched quickly and accurately no matter where a call originates.

NG911 offers lifesaving capabilities today and the potential to support faster, more reliable communications in the future.

No call is more important than one that can save a life. And at AT&T, we are proud to support the public safety community and provide the modern connectivity solutions that keep Georgia communities connected and safe.