



GEORGIA DEPARTMENT *of* COMMUNITY AFFAIRS

Synopsis of Rules Regarding Service Delivery Strategies (HB 1407)

Georgia local governments are required to execute a Service Delivery Strategy to develop efficient and responsive service delivery systems for their citizens, via a process provided by O.C.G.A. § 36-70-20, et seq. Historically, the Department of Community Affairs had very limited responsibilities associated with this body of law focused almost exclusively on the review and filing of Service Delivery Strategies.

During the 2023-2024 regular session, [HB 1407](#) amended the statute regulating Service Delivery Strategies. In this amendment, the requirements for local governments were changed and the Department was tasked with creating rules to implement certain parts of the Service Delivery Strategy process as provided by law.

To address this, the Department will create a new section in its administrative rules and regulations, Chapter 110-12-9.

Full text of the proposed rules can be found on DCA's website at:
<https://dca.georgia.gov/community-assistance/coordinated-planning/governing-statutes-regulations-and-guidance>.

Proposed Revisions	
This section contains the purpose and overview of the rules.	Section 110-12-9-.01
This section contains the definitions – clarifying definitions included in the statute as well as new definitions that were not included in statute.	Section 110-12-9-.02
This section details the mapping standards.	Section 110-12-9-.03
This section details the steps and requirements associated with the Service Delivery Strategy filing process.	Section 110-12-9-.04

